CHEN 240A/340A
VIDEO CONFERENCE AV INSTRUCTIONS
USE POLYCOM WITH ZOOM

NOTE: MEETING ORGANIZER MUST HAVE A ZOOM PRO ACCOUNT
• Also known as “H.323”
• Contact IMSS for help if you do not have H.323

INSTRUCTIONS:
• Use touch panel on table to control AV
  o Touch the panel to begin and choose “video conference”
• Phone keypad will come up
  o Bring Polycom into your Zoom meeting:
    o Method 1:
      ▪ Choose “Contacts” at bottom of phone keypad
      ▪ Choose “H.323 Zoom” from the “Favorites” list
      ▪ Choose green phone “dial” button to dial chosen “H.323 Zoom” number
      ▪ Zoom will connect and will come up on display with instructions
      ▪ Choose “dial” at bottom of touch pad screen to enter Zoom meeting info using phone keypad
      ▪ Dial #, then the Zoom meeting ID, then # again
        • Use “*” button to backspace in case of error
      ▪ Dial passcode if required
        • Works best if passcode is a number
      ▪ Dial pairing code listed on screen if applicable
    o Method 2:
      ▪ Using phone keypad enter “162.255.37.11” (West coast H.323 Zoom IP address)
        • Press green phone “dial” button to dial
      ▪ Zoom will connect and will come up on display with instructions
      ▪ Using phone keypad on touch screen enter #, then the Zoom meeting ID, then # again
        • Use “*” button to backspace in case of error
- Dial passcode if required
  - Works best if passcode is a number
  - Dial pairing code listed on screen if applicable
- Make sure to mute laptop speaker and laptop mic
- Make sure room (as participant in Zoom) is not muted
- NOTE: MUST display content through Zoom
  - Content will be on one display and Zoom view will be on the other display
  - Bring up small picture (“picture in picture” or “PiP”) of room camera view (will appear on Zoom view display)
    - Use the small “four box” icon at the top of the video conference screen
- Press red phone button to stop the call when finished
- When finished use the Power icon in the upper right-hand corner of the touch panel to turn off system: ☀
  - System will ask if you are sure you want to shut down
  - Select “yes”
- Chen 240A/340A have regular shades and blackout shades: controls are located near the windows