CHEN 240A/340A
VIDEO CONFERENCE AV INSTRUCTIONS
USE POLYCOM WITH ZOOM

NOTE: MEETING ORGANIZER MUST HAVE A ZOOM PRO ACCOUNT

- Also known as “H.323”
- Contact IMSS for help if you do not have H.323

INSTRUCTIONS:

- Use touch panel on table to control AV
  - Touch the panel to begin and choose “video conference”
- Phone keypad will come up
  - Bring Polycom into your Zoom meeting:
    - Method 1:
      - Choose “Contacts” at bottom of phone keypad
      - Choose “H.323 Zoom” from the “Favorites” list
      - Choose green phone “dial” button to dial chosen “H.323 Zoom” number
      - Zoom will connect and will come up on display with instructions
      - Choose “dial” at bottom of touch pad screen to enter Zoom meeting info using phone keypad
      - Dial #, then the Zoom meeting ID, then # again
        - Use “*” button to backspace in case of error
      - Dial passcode if required
        - Works best if passcode is a number
      - Dial pairing code listed on screen if applicable
    - Method 2:
      - Using phone keypad enter “162.255.37.11” (West coast H.323 Zoom IP address)
        - Press green phone “dial” button to dial
      - Zoom will connect and will come up on display with instructions
      - Using phone keypad on touch screen enter #, then the Zoom meeting ID, then # again
        - Use “*” button to backspace in case of error
- Dial passcode if required
  - Works best if passcode is a number
- Dial pairing code listed on screen if applicable
- Make sure to mute laptop speaker and laptop mic
- Make sure room (as participant in Zoom) is not muted
- Displaying content
  o Method 1:
    - Display content through Zoom
    - Host/speaker laptop must be connected to Zoom
  o Method 2:
    - Display content through room AV
    - CONNECT laptop to AV/wall plate using HDMI cable
      - Second HDMI laptop wall plate is behind credenza
      - **YOU MAY NEED ADAPTERS** for Mac laptops
    - From “Video conference” select “content” (menu at the bottom of the screen)
    - Select “laptop1” or “laptop2”
    - NOTE: sharing must be enabled through Zoom (“Share screen” menu, “Advanced sharing options”, Select “all participants” under “Who can share?”)
  o Bring up small picture (”picture in picture” or “PiP”) of room camera view
    - Use the small “four box” icon at the top of the video conference screen
- Press red phone button to stop the call when finished
- When finished use the Power icon in the upper right-hand corner of the touch panel to turn off system: 
  - System will ask if you are sure you want to shut down
  - Select “yes”
- Chen 240A/340A have regular shades and blackout shades: controls are located near the windows